MAXQDA 24 – Section 508 Compliance

Section 1194.21 Software Applications and Operating Systems	Compliant	Explanation / Comment
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	YES	MAXQDA uses a wide range of standard and program-specific keyboard shortcuts. Main shortcuts are listed in this manual chapter: https://www.maxqda.com/help-mx24/technical-data-and-information/keyboard-shortcuts
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	YES	Screen readers must be adopted individually to work efficiently with MAXQDA.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive technology can track focus and focus changes.	YES	Functions and windows of MAXQDA are highlighted when in use.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	YES	Feature icons in MAXQDA have a descriptive tooltip.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	YES	Buttons/images are used consistently in MAXQDA.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	YES	Screen readers have to be adopted individually to work efficiently with MAXQDA.

(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	YES	MAXQDA offers a high-contrast dark mode.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	YES	No animations are utilized as the sole means to convey information
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	YES	MAXQDA does not rely on colors to communicate information. For visual tools, users can select high-contrast colors.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	YES	Users can select a high-contrast dark mode.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	YES	MAXQDA does not use flashing or blinking elements.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	YES	AT can be used to access input fields in dialogs.
Section 1194.31 **Functional Performance Criteria**	**Compliant**	**Explanation / Comment**
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	YES	Screen readers have to be adopted individually to work efficiently with MAXQDA.
(b) at least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 (when corrected with glasses) must be provided in audio and enlarged print output that works together or independently. In the alternative, support for assistive technology used by people who are blind or who have low vision must be provided.	YES	OS built-in zoom functions can be applied. Users can switch to high-contrast dark mode.
(c) At least one mode of operation and information retrieval that does not require user hearing must be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	YES	No auditory information is given by MAXQDA.
(d) Audio information important for the use of a product, must be provided in an enhanced auditory fashion by allowing for an increase in volume and/or	YES	No auditory information is given by MAXQDA.

altering the tonal quality or increasing the signal-to-noise ratio.		
(e) At least one mode of operation and information retrieval which does not require user speech must be provided, or support for assistive technology shall be provided.	YES	No user speech is required by MAXQDA.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and which is operable with limited reach and strength must be provided.	YES	OS settings, such as mouse speed, are applied by MAXQDA.
Section 1194.41 **Information, Documentation, and Support**	**Compliant**	**Explanation / Comment**
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	YES	MAXQDA documentation is available as web content and as PDF document free of charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	YES	MAXQDA's support team can be contacted for assistance free of charge.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	YES	Support is available online via text communication.

Sections 1194.22, 1194.23, 1194.24, 1194.25 do not apply to MAXQDA.

Please contact accessibility@maxqda.com in case of questions.

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