

# The Visual Tools in MAXQDA

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# Visual Features we will cover

- MAXMaps
- Code Relations Browser
- Code Matrix Browser
- Crosstabs
- Interactive quote matrix
- QUAL themes by QUAN Groups
- Statistics by QUAL Groups



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- Graphically represent the different elements of MAXQDA
  - Codes
  - Documents
  - Memos
  - Coded segments



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# Why use MAXMaps

- Create concept maps
- Rather than static themes/categories, show relationships between different codes and themes/categories
- Organize concepts into a logical flow of ideas
- Include a conceptual model in a manuscript
- Use the figure to organize and structure findings section



# MAXMaps and Qualitative Approaches

- Visually depicting a grounded theory
- Linking codes or themes to cases
- Comparing cases



# Exporting a Map

- Export Map as
  - .png
  - .jpg
- Transparency setting



# Example Map





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# Starting with the Code Relations Browser

- The code relations browser allows you look at whether codes occur together in documents
  - e.g., whether some codes are more likely to be applied together in a transcript
  - It is similar to a contingency table in statistics



# Starting with the Code Relations Browser

- Select Visual Tools > Code Relations Browser
- Select whether you want rows and columns to include all codes or just activated ones
  - Recommend starting with all rows but only activating certain codes of interest as columns. Otherwise, it can be too many to look at
- Note: can count "hits" per document only once as opposed to counting each times the code is applied
- Can also change in the next screen

## Finding the Code Relations Browser

• Select Visual Tools > Code Relations Browser





# Using the Code Relations Browser

- By default, if gives different size boxes for the frequency of co-occurrence
- Click 123 to show the count instead of boxes
- It also shows a sum of the number of times the code has been applied
- Click the # button to count hits once per document.
- NOTE: You can click on any of the boxes or number and it will automatically build a query and open those coded segments in retrieved segments



| Cod | le System                               | Pre-IHCA | (i.e. P | DNR (i. | e., Co | Cardiac | Arrest | Prevent | ion St | Prevent | ion St | Preve | ntio | Rapid Re | spons | SUM |
|-----|---|----------|---------|---------|--------|---------|--------|---------|--------|---------|--------|-------|------|----------|-------|-----|
|     | Hospital Experience                     |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 0   |
|     | 💽 Non-IHCA Role                         |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 0   |
|     | 💽 Supervising nurse                     |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 0   |
|     | 💽 IHCA Role                             |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 5   |
| ▼   | Pre-IHCA (i.e. Prevention)              |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 0   |
|     | 💽 DNR (i.e., Code Status)               |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 1   |
|     | Cardiac Arrest Occurrences              |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 3   |
|     | 💽 Prevention Strategies: Early Warnin   |          |         |         |        |         |        |         |        |         |        |       |      | _        |       | 12  |
|     | 💽 Prevention Strategies: Risk Stratify  |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 13  |
|     | 💽 Prevention Strategies: Hospital Wid   |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 2   |
|     | 💽 Rapid Response Teams                  |          |         |         |        |         | -      | _       |        |         |        |       |      |          |       | 27  |
| ▼   | Ouring IHCA (i.e., Acute Resuscitation) |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 0   |
|     | Activation                              |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 19  |
|     | 💽 Resuscitation (Code) Team Personr     |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 18  |
|     | 💽 Resuscitation (Code) Team Functio     |          |         |         |        |         |        |         |        |         |        |       |      | -        |       | 12  |
|     | 💽 Resuscitation (Code) Team Relatior    |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 15  |
|     | Cessation of Resuscitation Efforts      |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 0   |
| ▼   | Co Post-IHCA                            |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 0   |
|     | Prognostication                         |          |         |         | -      |         |        |         |        |         |        |       |      |          |       | 4   |
|     | Cardiac Catheterization                 |          |         |         |        |         |        |         |        |         |        |       |      |          |       | 6   |



# Code Matrix Browser

- Compare documents
- Compare document sets
- Examine frequency of codes
- Look for patterns of codes

# Creating Document Sets

#### • Right click on set > new set



### Code Matrix Browser

| Code System   | Site=9 | Site=8 | Site=7 | Site=6 | Site=5 | Site=4 |
|---|--------|--------|--------|--------|--------|--------|
| <ul> <li>Participant (or Interviewee)</li> </ul>            |        |        |        |        |        |        |
| Non-IHCA Role   |        |        |        |        |        |        |
| IHCA Role   |        |        |        |        |        |        |
| Pre-IHCA (i.e. Prevention)                                  |        |        |        |        |        |        |
| Cardiac Arrest Occurrences                                  |        |        |        |        | -      | -      |
| ONR (i.e., Code Status)                                     |        |        |        |        | -      | -      |
| Prevention Strategies: Early Warning                        | n 🔸    |        |        |        | -      | -      |
| Prevention Strategies: Risk Stratify                        | /      |        |        |        | -      | -      |
| Prevention Strategies: Hospital Wi                          | d      |        |        |        |        | -      |
| Rapid Response Teams  | -      |        |        | -      |        |        |
| <ul> <li>During IHCA (i.e., Acute Resuscitation)</li> </ul> | )      |        |        |        |        |        |
| <ul> <li>Activation</li> </ul>                              |        | -      | -      |        | -      |        |
| Resuscitation (Code) Team Person                            | r 📕    |        |        |        | -      |        |
| Resuscitation (Code) Team Function                          |        |        |        |        |        |        |
| Resuscitation (Code) Team Relation                          | r 🛑    |        |        |        | -      |        |
| Cessation of Resuscitation Efforts                          |        |        |        |        |        |        |
| O Post-IHCA   |        |        |        |        |        |        |
| Prognostication   |        |        |        |        |        |        |
| Cardiac Catheterization                                     |        |        |        |        |        |        |
| Therapeutic Hypothermia                                     |        | -      |        |        |        | -      |
| Specialized Care  |        |        |        |        |        |        |
| Holistic Processes (Pre, During and Potential)              | 15     |        |        |        |        |        |
| Family Interactions and Presence                            |        |        |        |        |        | -      |
| Continuity of Care  | -      | -      |        |        |        | -      |
| <ul> <li>Administrative Involvement and Or</li> </ul>       | g -    |        |        |        | -      |        |
| Resources and Infrastructure                                |        |        |        |        |        |        |
| Technology and Innovation                                   |        |        |        | -      |        | -      |
| Clinical Champion   |        | -      | -      | -      | -      | -      |
| Geography   |        | -      |        |        |        |        |
| Training and Education: ACLS, Mod                           |        | _      | -      |        |        | _      |
| Teaching and Education: Informal                            | F F    |        |        | -      | -      |        |
| Indrances to Care at the Site (i.e.                         |        |        |        |        | -      | -      |
| QI Organizational Culture                                   |        | -      | -      | -      | -      |        |
| Systems Learning  |        |        | -      | -      | -      |        |
| The Other   |        |        |        |        |        |        |



### Crosstabs

Crosstabs allows you to build contingency tables looking at codes-by-quantitative variables.

For example, you could compare codes by gender, age, site, etc.

#### Choose codes and define columns

- E.g., high, medium, low on quan. variable
- E.g., demographic characteristics



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## Crosstabs

- Similar to code relations browser
- Group by document variable (columns)
- Compare code frequencies by document variable
- Can click on any of the boxes or number and it will automatically build a query
- Opens those coded segments in retrieved segments
- Review coded segments in context and explore deeper

|   |          | )       |           |            |              |       |     |   |    |   | Cross | stab |  |     |       |   |   |   |   |  |
|---|----------|---------|-----------|------------|--------------|-------|-----|---|----|---|-------|------|--|-----|-------|---|---|---|---|--|
|   |          |         |           |            | # →          | Ŧ     | % # | Σ |    | C |       |      |  |     |       | W | X | • | 0 |  |
|   |          |         |           |            |              |       |     |   | 3  |   |       | 2    |  | 1   | Total |   |   |   |   |  |
| ( | °•'      | Partici | pant (or  | Interview  | ee)          |       |     |   |    |   |       |      |  |     |       |   |   |   |   |  |
| ( | ٥-       | Hospit  | al Exper  | rience     |              |       |     |   | 1  |   |       |      |  |     | 1     |   |   |   |   |  |
| ( | ٥-       | Non-Il- | ICA Role  | е          |              |       |     |   | 41 |   |       | 12   |  | 56  | 109   |   |   |   |   |  |
| ( | •        | Superv  | ising nu  | urse       |              |       |     |   | 1  |   |       |      |  |     | 1     |   |   |   |   |  |
| ( | 0        | IHCA F  | Role      |            |              |       |     | 4 | 42 |   |       | 9    |  | 86  | 137   |   |   |   |   |  |
| ( | 0        | Pre-IH  | CA (i.e.  | Preventio  | n)           |       |     |   |    |   |       |      |  |     |       |   |   |   |   |  |
| ( | 0        | DNR (i  | .e., Cod  | e Status)  |              |       |     |   | 19 |   |       | 5    |  | 18  | 42    |   |   |   |   |  |
| ( | <u> </u> | Cardia  | c Arrest  | Occurren   | ces          |       |     |   | 10 |   |       | 4    |  | 15  | 29    |   |   |   |   |  |
| ( | 0        | Prever  | tion Str  | ategies: E | arly Warni   | ng S  | 5   |   | 16 |   |       | 4    |  | 44  | 64    |   |   |   |   |  |
| ( | •        | Prever  | tion Str  | ategies: R | isk Stratify | у     |     |   | 4  |   |       | 17   |  | 42  | 63    |   |   |   |   |  |
| ( | •        | Prever  | tion Str  | ategies: H | ospital Wi   | ide   |     |   | 3  |   |       | 2    |  | 8   | 13    |   |   |   |   |  |
| ( | 0        | Rapid   | Respons   | se Teams   |              |       |     | 8 | 38 |   |       | 41   |  | 182 | 311   |   |   |   |   |  |
| ( | 0        | During  | IHCA (i   | .e., Acute | Resuscita    | tion) |     |   |    |   |       |      |  |     |       |   |   |   |   |  |
| ( | _        | Activa  | tion      |            |              |       |     | 4 | 45 |   |       | 14   |  | 94  | 153   |   |   |   |   |  |
| ( | 0        | Resus   | citation  | (Code) Te  | am Persor    | nnel  |     | 1 | 15 |   |       | 20   |  | 234 | 369   |   |   |   |   |  |
| ( | -        | Resus   | citation  | (Code) Te  | am Functi    | on    |     | 1 | 02 |   |       | 47   |  | 254 | 403   |   |   |   |   |  |
| ( | _        | Resus   | citation  | (Code) Te  | am Relatic   | onshi |     | 7 | 75 |   |       | 10   |  | 132 | 217   |   |   |   |   |  |
| ( | -        | Cessa   | ion of R  | esuscitati | on Efforts   |       |     |   | 3  |   |       |      |  | 3   | 6     |   |   |   |   |  |
| ( | _        | Post-II | HCA       |            |              |       |     |   |    |   |       |      |  |     |       |   |   |   |   |  |
| ( | _        | Progno  | osticatio | n          |              |       |     |   |    |   |       | 3    |  | 10  | 13    |   |   |   |   |  |
| ( | _        | Cardia  | c Cathe   | terization |              |       |     |   | 9  |   |       | 6    |  | 20  | 35    |   |   |   |   |  |
| ( | _        | Therap  | eutic H   | ypotherm   | а            |       |     |   | 10 |   |       | 9    |  | 35  | 54    |   |   |   |   |  |
| ( |          | Specia  | lized Ca  | are        |              |       |     |   | 8  |   |       | 7    |  | 41  | 56    |   |   |   |   |  |
| ( | _        | Holisti | c Proces  | sses (Pre. | During an    | d Po  | 4   |   | -  |   |       |      |  |     |       |   |   |   |   |  |
| ( | 9        | Family  | Interact  | tions and  | Presence     |       | r   |   | 16 |   |       | 6    |  | 37  | 59    |   |   |   |   |  |



# Using the interactive quote matrix

- Prepare data to ensure:
  - Grouped on variable
  - Different levels of a categorical variable
- Compare coded segments dynamically in the software, one code at a time
- View segment in document by clicking on source
- Can export to review segments

|  | Interactive Quote Matrix  |  |  |  |  |
|--|---|--|--|--|--|
| 🙀 🤗 📴 🕄 🖧 🔎 🗩  | 2 C of 2 columns $\rho$ C   | W 🛛 🖻  |  |  |  |
| odes   | Relationship status= partnership<br>(3 Documents, 4 Coded Segments)   | Relationship status= single<br>(8 Documents, 10 Coded Segments)  |  |  |  |
| <ul> <li>People</li> <li>Parents and guardians</li> <li>Siblings</li> <li>Grandparents</li> <li>Friends</li> <li>Protect</li> </ul>  | If anything to make both myself and my girlfriend happier.         Interviews New York\Robyn: 6 - 6 (0)   | I had a really great relationship with my boyfriend a<br>the time,<br>Interviews New York\Max: 19 - 19 (0)   |  |  |  |
| <ul> <li>Assessments</li> <li>positive</li> <li>ambivalent</li> <li>negative</li> <li>INTERVIEW MAIN TOPICS</li> <li>Career</li> <li>Health</li> <li>Recreation</li> <li>Recreation</li> <li>Relationships</li> <li>Happiness (Word to story prompts)</li> <li>Sadness (Word to story prompts)</li> <li>Failure (Word to story prompts)</li> <li>Overall satisfaction</li> <li>AUTOCOPE - Sarch item "family"</li> </ul> | I would just like to talk about the relationship my<br>girlfriend and I have right now. I haven't been this<br>happy in a long time due to a girlfriend. I love this<br>girl, I know I do and I know she loves me back. It is<br>weird that at 19 years old I think I have found the<br>person I want to spend the rest of my life with.<br>Everything just seems so great. We can talk to<br>each other about everything. I have been<br>welcomed into her family as another son or brother.<br>Interviews New York\Robyn: 12 - 12 (0) | I am not happy right now with my romantic<br>relationship situation at the moment since I don't<br>have a boyfriend and most of my friends do.<br>Interviews New York\Max: 24 - 24 (0)<br>I rate my romance 0 meaning I 'm really not<br>satisfied. I think 0 is too harsh, I give it a 5. Unlike<br>other people, I don't date many people. I feel that<br>is useless when someone dates someone with no<br>future. I'm not saying you should marry someone |  |  |  |
| <ul> <li>FOCUS GROUP - Thematic codes</li> <li>Job security</li> <li>Money worries</li> </ul>  | She started to tell me that she went to see her ex  | girlfriend. There are many people seeing people f  |  |  |  |



# Interactive Quote Matrix for Mixed Methods Analysis

- Dynamic comparison of groups
- Explain variation or differences on a variable
- Conduct iterative mixed methods analysis
- Capture segments for a joint display to
  - Explain variation on outcome
  - Examine variation in instrument validation studies
  - Compare themes on levels of a variable



# QUAL Themes by QUAN Groups

- Can show segments or summaries by document variable
- For example,
  - Compare high, middle, low performers
  - Compare intervention to control
  - Compare age ranges
- Similar to interactive quote matrix

|   | (   | Qualitative   |   |                   |                    |      |
|---|---|---|---|-------------------|--------------------|------|
|   | of 4 columns  |   |   | W                 | X 🗗                |      |
| lodes   | Age= 18<br>(2 Documents, 2 Coded Se   | Age= 19<br>(5 Documents, 6 Coded Se   | Age= 21<br>(2 Documents, 7 Coded Se   | Ag<br>(1 Document | e= 27<br>, 0 Codec | d Se |
| Image: Constraint of the second se | My home life situation is<br>rather normal. I am on<br>good terms with my<br>mom and dad. My mom<br>is a loving and caring<br>person that always<br>shows her affection but<br>can be over protective<br>and can baby me. My<br>dad does not show his<br>affection much and goes<br>out to work a lot. I am<br>closer to my mom.<br><u>Interviews New</u><br>York\George: 8 - 8 (0) | R: I feel okay about my<br>home life. I get along<br>pretty well with my<br>parents and sister. We<br>don't fight very often and<br>they are very supportive<br>in anything that I choose<br>to do. However, I feel<br>like they treat me like a<br>child and, since I am 19,<br>do not appreciate this<br>very much. So,<br>whenever I go home I<br>hold some resentment<br>toward my parents.<br>Interviews New York\Max: | My home life during<br>school, I give a 7. My<br>parents are great. They<br>let me come and go as I<br>please. But just living<br>with my parents after<br>being on my own is<br>tough. I like my privacy,<br>having the place to<br>myself and doing what I<br>please with all my stuff.<br>My parents home is my<br>parents home. I only<br>have control over my<br>room.<br>Interviews New |                   |                    |      |



# Joint Display of Themes by Quantitative Groups

| Themes                            | Objective structured clinical examination advanced communication assessment                          |  |  |  |  |  |  |  |  |  |
|-----------------------------------|--|--|--|--|--|--|--|--|--|--|
|                                   | Low (<0.55)  | Medium (0.54-0.98)   | High (>0.98)   |  |  |  |  |  |  |  |
| Useful communication skills       | N/A <sup>a</sup>   | "Effective communication both verbal<br>and nonverbal will be essential in getting<br>the best care for patients."   | "I thought that I was given helpful strategies<br>for interacting with patients such as asking<br>open-ended questions, validating feelings,<br>and types of nonverbal cues to use." |  |  |  |  |  |  |  |
| Remembering nonver-<br>bal skills | "Smiling and nodding is also im-<br>portant"   | "Non-verbal cues can be very helpful.<br>There are good times to nod and also<br>times when it is not appropriate." and<br>"In emotionally charged situations, I re-<br>alize that using non-verbal communica-<br>tion is very important." | "Helped teach how to read facial expressions<br>from people such as when the nurse was up-<br>set."  |  |  |  |  |  |  |  |
| Motivated to learn more           | N/A  | "I would definitely benefit from more<br>training such as this. I found myself<br>hoping that there would be another sim-<br>ulation or two."  | "It would be interesting to go through other<br>scenarios, and to see if this actually has a<br>positive effect on my future interactions with<br>patients."                         |  |  |  |  |  |  |  |
| Prefer humans                     | "Hard to engage in non-verbal<br>communication when you know<br>you are just talking at a computer." | "I think that training for communication<br>with patients is better done with live pa-<br>tients."   | "Your true response can only come from hu-<br>man to human interactionprogram is much<br>stronger at allowing a person to think about<br>their verbal responses."                    |  |  |  |  |  |  |  |

Table 1. A joint display of qualitative themes by quantitative performance level on an objective structured clinical examination.

Guetterman TC, Sakakibara R, Baireddy S, Kron FW, Scerbo MW, Cleary JF, Fetters MD

Medical Students' Experiences and Outcomes Using a Virtual Human Simulation to Improve Communication Skills: Mixed Methods Study. J Med Internet Res 2019;21(11):e15459. doi: 10.2196/15459



# Example Statistics by QUAL Groups

|   | g non-verbal cues (N=26) | d of Communication (N=13) | Is to tense situations (N=10) | ing and communication (N=6) |
|---|--------------------------|---------------------------|-------------------------------|-----------------------------|
| @18.OpennessDefensiveness, Mean (SD)    | 0.8 (0.2)                | 0.8 (0.2)                 | 0.6 (0.4)                     | 0.5 (0.4)                   |
| @20.CollaborativeCompetitive, Mean (SD) | 0.7 (0.3)                | 0.7 (0.2)                 | 0.7 (0.3)                     | 0.5 (0.3)                   |
| @22.NonVerbalCommunication, Mean (SD)   | 0.8 (0.2)                | 0.8 (0.1)                 | 0.7 (0.4)                     | 0.5 (0.4)                   |
| @24.Presence, Mean (SD)                 | 0.8 (0.2)                | 0.9 (0.2)                 | 0.7 (0.4)                     | 0.6 (0.4)                   |
| Global, Mean (SD)                       | 0.8 (0.2)                | 0.8 (0.1)                 | 0.7 (0.3)                     | 0.5 (0.4)                   |
| N = Documents                           | 26 (47.3%)               | 13 (23.6%)                | 10 (18.2%)                    | 6 (10.9%)                   |

- Merging by relating quantitative to qualitative results
- Array statistics by qualitatively different groups
- Use qualitative codes to identify groups (e.g., types in a typology)
- Present descriptive statistics for groups



### Tips for visual tools

- Consider unit of analysis a case/document, across documents
- Code matrix browser and code relations browser helpful for seeing patterns across documents
- Some tools (document comparison chart, portrait) need color coding established for codes
- For some tools (e.g., document comparison chart, codeline) the structure and order of data collection is more important